



# I.T. Agility Optimization



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## What it is?

- **I.T. Service Management (TOGAF)**

Availability Mgmt	IT Financial Mgmt
Capacity Mgmt IT	Continuity Mgmt
SLA Mgmt	Backup Recovery
Operation Mgmt	Incident Mgmt
Configuration Mgmt	Problem Mgmt
Release Mgmt	Change Mgmt

- **Analysis using ITIL, Service Oriented Architecture, Enterprise Service Bus and Lean I.T. frameworks**
- **Assess and identify opportunities for improvement**
- **Implementation supports**
- **Align technologies and the business**
- **Optimize what ought to be fast, resilient, scalable and flexible!!**

## How you may use it

Examples:

- **Complex environment outgrown silo computer services**  
**ITSM** aligns your strategies, technologies and processes together, put in place governance model to reduce risk in I.T. service delivery, and prepare for rapid changes in I.T. service support.
- **Rapid changes in business, fail to agree a common standard**  
**SOA** reduces solution delivery time and development costs by maximizing reuse of applications and focusing on scalable I.T. configuration.
- **Combat with non-standard technologies**  
**ESB** increases flexibility in linking with the environment. It aggregates data from multiple sources, distributes data caching independent of OLTP and performs OLAP dynamically.
- **Misalignment between I.T. and business**  
**Lean I.T.** smoothen the business process by eliminating unnecessary/unauthorized change, lowering the complexity barrier for information flow and saving costs.

## Why you should care?

*Because you either embrace the future or face strategic challenge*



## Save Money

Self-funding project with 10x improvement opportunities 10-20% in average

## Our Offerings

### Assessment

Check for unauthorized changes, substandard project execution, unnecessary delivery of low-value apps, slow response times, delay escalation, benched apps development team, miscommunicate technology metrics, fire-fighting repeated problems, failure to capture innovative ideas, no sharing of knowledge/best practices, dragged by repetitive/mundane tasks, etc.

### Turning

- Project portfolio planning
  - selection and acceptance; prioritization, stackable, integrated solutions
- Resources allocation controls
  - structural, social/cultural, and other motivations
- Process Re-engineering
  - alignment, org re-design/routine configuration

## Implementation

Help you change behaviors and actions. Solve puzzles related to distributed environment/interface, information security, and rapid process changes.

## Contact Us

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